



## **Extended Airend Warranty on Installed Air Compressors with the Signing of a Pattons Service Agreement**

As an incentive to sign new customers to Pattons service agreements, Pattons will warrant the current airends installed on lubricated rotary screw compressors at the new customer's location. This extended airend warranty will last as long as the customer maintains an active service agreement account with Pattons. The warranted machines need to be performing the purpose and function for which it was designed and intended, when used, serviced and maintained in accordance with the original compressor manufacturer's instructions and specifications. If the customer's airend fails to perform as warranted, Pattons will, at its option, repair or replace the airend as indicated and upon the terms and provisions set forth below.

### **Warranty Coverage**

1. Airends are covered under warranty on new customer's compressors as long as the customer maintains an active service agreement with Pattons and keeps their account paid within Pattons payment terms.
2. Airend shaft seals, o-rings, gaskets and inlet valves are considered normal wearing parts and are not covered under this warranty.
3. Warranty requires use of Pattons synthetic fluid and Pattons genuine parts. Service agreement labor is to be conducted by a Pattons service technician.
4. Oil analysis is required and will be conducted as standard procedure on Pattons service agreements to give us an indication of the airend's condition. Pattons may choose to service an airend prior to its failure if indicated as such by the oil analysis.
5. Warranty Policy shall cover both airend parts and labor on removal, repair and reinstallation of the airend.
6. Should the airend failure cause damage to other machine components or to contaminating the oil, oil filter or separator element, Pattons will not be responsible for replacement of these components.

## Warranty Conditions

### Warranty will be applicable only if:

1. A qualification inspection of the equipment warranted must be conducted by a Pattons service technician and approved/signed by a Pattons Service Manager.
2. Use only of Pattons genuine spares, consumables & lubricants at all times
3. All repairs of a warranty nature must be completed by Pattons.
4. Maintenance is performed as scheduled and detailed in the Pattons Service Agreement
5. The on-going servicing/maintenance of the compressor must be performed by Pattons technicians.
6. Rotor shaft seals, o-rings, gaskets and inlet valves are considered normal wearing parts and are not covered under this warranty policy.
7. Pattons reserves the right to repair or replace the proven defective airend.
8. For any warranty claim, all the terms of this warranty policy will apply without regard to the length of the applicable warranty.

### Conditions that will Void or Invalidate the Warranty:

1. Failure to abide by the warranty conditions unless otherwise given in writing by Pattons.
2. Repairs carried out on the compressor unit without prior authorization by Pattons.
3. Nonconformity to Pattons service agreement.
4. Airend failure as a result of abnormal or unusually harsh operating conditions, negligent use of equipment, and accidents will void the warranty
5. If maintained/serviced by unauthorized personnel

### Limitation of Liability:

- The benefits of this warranty shall be to the first owner or commercial user only and cannot be transferred.
- Pattons shall not be liable for any loss of profit, loss of production, loss of income or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever.
- In no event shall Pattons be liable for any claims or loss having a value higher than the original purchase price of the airend.
- The warranty expressly set forth herein is the only warranty provided by Pattons with respect to its products and Pattons expressly denies and disclaims all other warranties, either expressed or implied and specifically disclaims.

### Force Majeure:

Pattons is not liable for failure to perform the company's obligations if such failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostiles (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo labor dispute, strike, lockout or interruption or failure of electricity or telephone service.